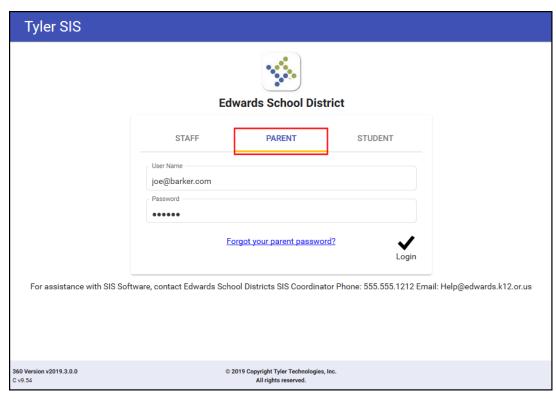
# Tyler SIS Student 360 Navigation for Parent Portal

To begin using the Parent Portal, follow these steps:

- 1. A link to setup your password will be emailed to the address you provided on the registration form.
- 2. Go to Richmond School web page and under For Parents SISK12 Parent Portal on the top.
- 3. Click on the Parent tab and then log in. You must be on the Parents tab in order for your login to work.



If you have problems or questions about accessing the site, please contact your student's school or the phone number/email shown at the bottom of the login screen.

**NOTE**: If your email address changes, be sure to contact the school and let them know so your contact info can be updated or you can submit the changes yourself using the Update Household Data screen.

If you forget your password, click the **Forgot Password** link, enter your email address, and instructions for resetting your password is emailed to you.

The Parent Portal supports the following web browsers, using the latest versions:

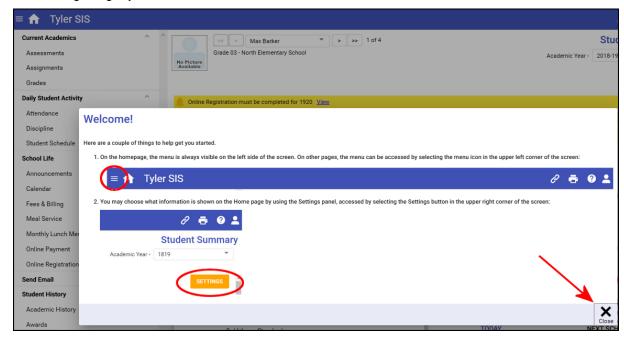
- PC with Firefox, Microsoft Edge, or Chrome
- Mac with Safari, Firefox or Chrome
- iPad 10" with built-in Safari browser



Android 9" or larger with built-in Chrome browser

# First Time Logging In

When you log in to Student 360 for the first time, one or more Welcome dialogs explain some of the new settings to get you started. Click **Close** to continue.



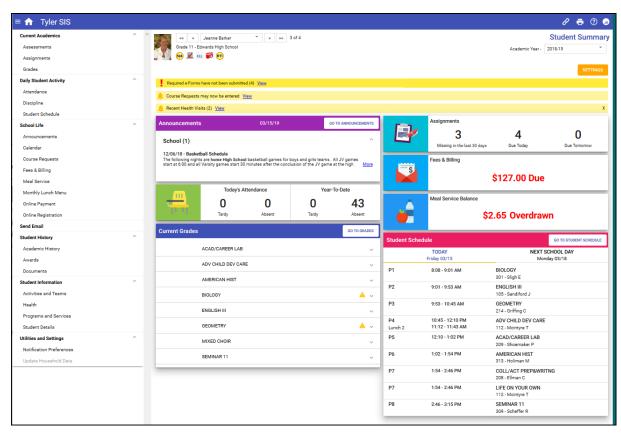
# Student Summary (Home)

Tyler SIS Student 360 is designed to be touch-friendly for tablets and computers with touch screens, but it also works well with keyboard-and-mouse input. Throughout this document, wherever the word **click** is used, tablet and touch-enabled computer users can **tap** instead.

After logging in, the home screen appears with a menu to the left and cards arranged depending on the size of your screen. Some items may be taller (e.g., Schedule and Current Grades), and other cards may optionally be set to show details or a summary. Some cards, such as course requests, may only show at certain times of year and only for certain students by grade level.

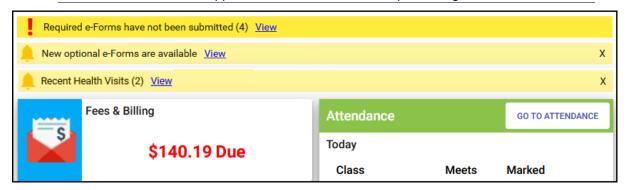
**NOTE**: Depending on which options your district has enabled, some of these menu options may not be available.





Action Alert messages may display in yellow rows for actions that are available for a limited time (e.g., Online Registration or Course Requests) or for recently added records (Behavior Referrals or Health Visits as shown below).

NOTE: Go To... buttons appear on some cards to allow quick navigation to data.



# Student Screen Data/Select Options





Student screens display with the student's picture and name in the upper-left of the window. If student Alerts are activated by your district, student alert icons may appear next to the student picture; click the icon to access the data. Use the controls at the top of the Student screens to:

- Select Students If you have multiple students in your household, choose a student to access by clicking/tapping arrows or selecting from the dropdown list. Students are listed youngest to oldest, and by default, the youngest student is displayed.
- Switch Academic Year Switch between academic years to view student information. If a student does not have data in a year or if the current screen is disabled by the district, an academic year may be disabled on this selector.

### Navigation Bar

The blue navigation bar at the top of the Student 360 screen provides icons for navigation.



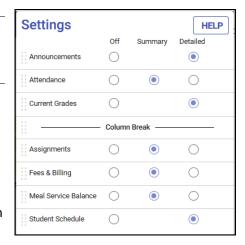
- Menu Displays the menu when it is not otherwise visible. Choose an area to access. This menu matches the one on the home screen.
- Home Returns to the Student Summary screen from any other area.
- **Links** Navigate to external links set up by the district. These open in a new browser tab, and the tab displaying Student 360 remains open.
- Print Send the data from the middle section of this page, below the blue navigation bar and right of the menu (if present), to a PDF so it can be printed.
- In the part of th
- Initials/User Preferences Shows initials of person logged in and provides access userspecific functions such as Language, Change Password, Set Notification Preferences, or log out of Student 360.

### Settings

**NOTE**: Data items turned Off on the Home screen remain on the Menu list and may be accessed from there.Cards can be arranged as you prefer – click **Settings** (top, right):

- On a PC, click/drag the parallel line of dots on left end of the card, moving it to its new location.
- On a touch-enabled device, touch/slide the parallel line of dots on the left end of the card.

Once arranged, the order they are displayed in is always the same, but if you view Student 360 from multiple devices, each device may have a different arrangement depending on screen size.



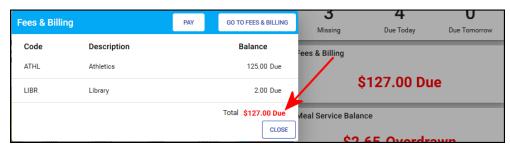


Note that Settings can also be used to turn off cards and switch the active cards between a Summary or Detailed version.

In the example shown, Attendance, Assignments, Meal Service Balance, and Fees & Billing are all showing numbers. They indicate that the student has absences, assignments due/missing, the balance in their meals account, and the balance for Fees & Billing.



# Viewing Student Data



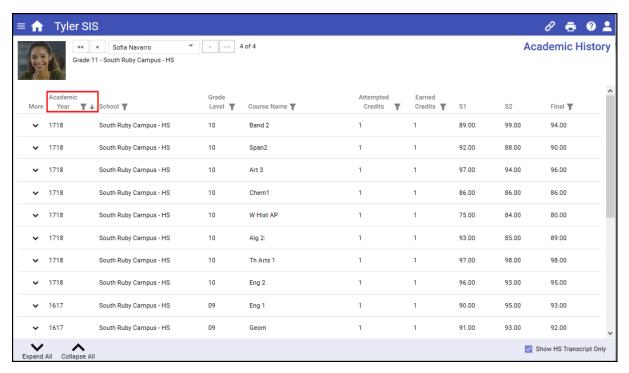
If the summary version of a card is being displayed, clicking/tapping the card opens a window providing more details on that information with a button to that area's full detail screen. The information in the window is what would have been shown in the card if the detailed version was being displayed.

If the detailed version of a card is being displayed, clicking **GO TO...** in the top right corner opens the full detail screen.

Some cards may have additional buttons. In the example above, Online Payment is activated in the district providing a **Pay** button that allows direct access to the Online Payment area from which money may be deposited to pay existing bills.

Clicking/tapping a menu selection displays the full detail screen. Data displays in a grid, with column headings that include a **Filter** icon . The small **arrow** next to the icon indicates which column is currently being used to sort data by ascending/descending order; click or tap the column heading to reverse the order or select/tap another column by which to sort.



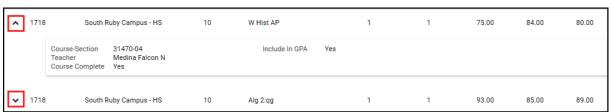




Click the filter icon at the top of a column to restrict the data by the chosen criteria. The filter icon on that column changes color to indicate where the filters has been applied. A notice appears in the bottom bar that **Data is being filtered Clear All Filters**. Click that option or click the filter icon at the top of the column and click the red **X** to remove the individual filter.

On screens that have expandable rows, **Expand All** and **Collapse All** are available in the bottom bar and can be selected to expand or collapse all rows in the grid. Additional actions may be available in the bottom bar, depending what page is being viewed. For example, Academic History shown above has the option to limit to the rows using **Show HS Transcript Only**.

If additional data is available for an individual row on the grid, a down/up arrow icon is displayed on the left in the **More** column. Click/tap it to expand that line and the icon changes to an up-arrow. Select again to collapse the row.



# Filtering All Data



If a filter has been applied to the entire view (as opposed to an individual column), the filter icon in the bottom tool bar changes color. Click the filter icon to view the details or click **Clear All Filters** to remove.





#### Assignments

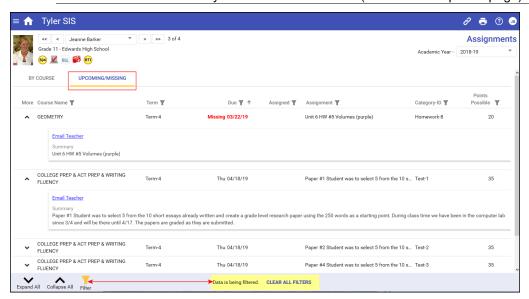
View the student's assignments By Course or Upcoming/Missing for all classes. All columns on this screen are sortable; click a column heading and the grid sorts the records by that item. In the example, the **Due** column has an arrow signifying that this is how the list is currently sorted; click that item to do a secondary sort that arranges by most recent assignment first or last.

Both the Upcoming/Missing and By Course views can display Standards-based assignments.

### By Upcoming/Missing Tab

On the Upcoming/Missing tab, assignments for the past 30 days and upcoming assignments for the next 30 days are displayed for all courses.

**NOTE**: A Filter can be used to select a wider or narrower date range than the 30 day back/forward that shows by default or other criteria (see Filter setup next page).





**NOTE**: The columns that deal with student scores on the By Course tab are not shown on the Upcoming/Missing tab because the student does not have a score for these pending assignments yet.

The following displays for each assignment:

- More Click the arrow icon in the More column to see each standard's assignment details.
- Course Name Name of the course the assignment is associated with.
- Term Term of the course the assignment is associated with.
- Due Date the assignment is due to be turned in.
- Assigned Date the assignment given to students.
- Assignment Abbreviated name of the assignment.
- Category-ID The type of assignment (e.g., classwork, homework, extra credit, etc.).
- Points Possible The number of points the assignment is worth.

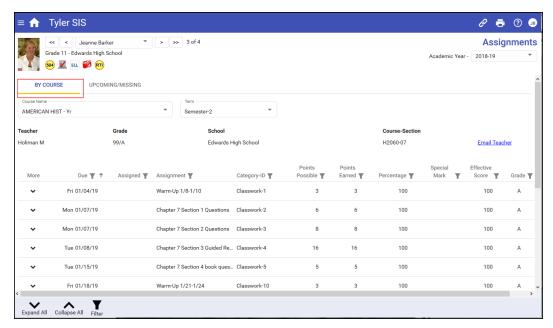
The assignments view above indicates that the data is filtered. Click **Clear All Filters** to display all assignments or click the **Filter** icon to see how the assignments have been filtered.



### By Course Tab

On the By Course tab, choose a **Course** and **Term**. Details about all of the assignments for that course and term are displayed. Above the assignment list, the Teacher, Grade Level, School, Course-Section, and email link to the teacher (if available) are displayed. As with Upcoming, click the **arrow** icon to display details about the assignment.





The following displays for each assignment:

- More Click the arrow icon in the More column to see each standard's assignment details.
- Due Date the assignment is due to be turned in.
- Assigned Date the assignment given to students.
- Assignment Abbreviated name of the assignment.
- Category-ID The type of assignment (e.g., classwork, homework, extra credit, etc.).
- Points Possible The number of points the assignment is worth.
- Points Earned Points awarded for the assignment.
- Percentage –The percentage of the points possible that the student earned.
- Special Mark Special Marks are additional indicators of student performance. They may be used by teachers to affect a student's final score for an assignment.
- **Effective Score** The assignment's numerical contribution to the student's term grade (this calculation varies by teacher).
- Grade The letter grade associated with the effective score's percentage (based on the school's grading scale, or the specific course's grading scale, if applicable).

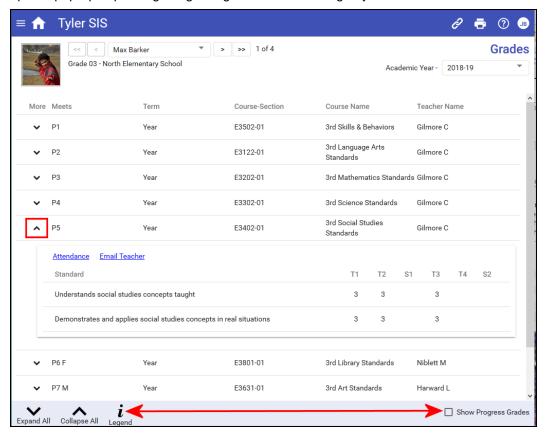
#### **Grades**

All grades for the year for the student are displayed. This screen combines gradebook marks and posted end-of-term grades to give a complete overview of the student's grading.

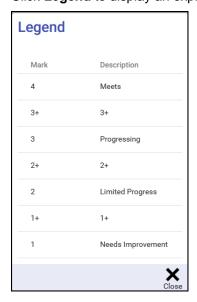
The Secondary view shows a row for each course that has a grade and a column for each term. Underlined marks are links to the Assignments tile; click to display those details on that tile. Those marks in green boxes are calculated from teachers' gradebooks but not finalized for report cards. Click the **arrow** icon (plus) for period/course details.



The Elementary view shows all the curriculum standards for a course; click the + icon in the More column to display the student's mark on each one. In the grid, underlined standard marks are links that open a pop-up explaining the grading scale and showing any comment the teacher entered.



Click **Legend** to display an explanation of standards marks.





### Daily Student Activity

#### **Attendance**

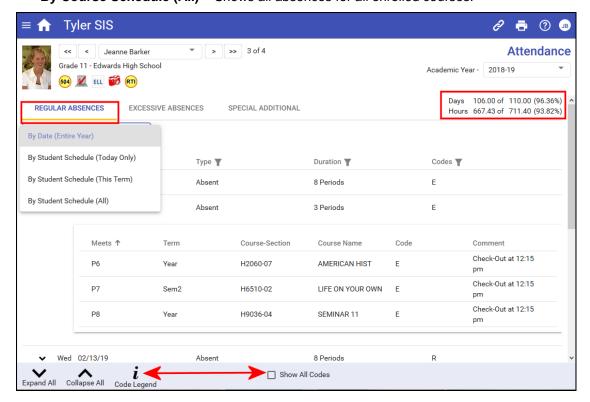
The Attendance screen displays three types of attendance:

- Regular Absences Provides a grid displaying each date or course for which the student has been absent.
- Excessive Absences Displays the tracking groups that could result in letters being sent due to excessive absence. District policy defines excessive absences (e.g., more than 10 absences, more than 5 consecutive absences, etc.); if the student qualifies as excessively absent, it is displayed on this page.
- Special Additional If a student attends school outside of his or her student schedule it is
  displayed on this page (e.g., the district tracks and reports attendance that occurs outside the
  normal school day).

**Regular Absences tab** – Displays all dates with attendance markings in the selected school year, as well as the student's attendance percentage. In the example below, the Codes columns display a count of Excused/Unexcused periods for each course.

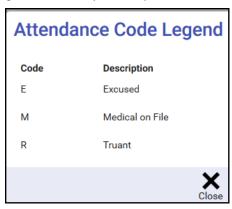
This data grid shows the times when a student was absent from school. Use the View drop-down to display these records arranged four ways:

- By Date (Entire Year) Shows the absences in reverse-chronological order.
- By Course Schedule (Today Only) Shows all absences, but only for courses that meet today.
- By Course Schedule (This Term) Shows all absences, but only for courses that meet this term.
- By Course Schedule (All) Shows all absences for all enrolled courses.



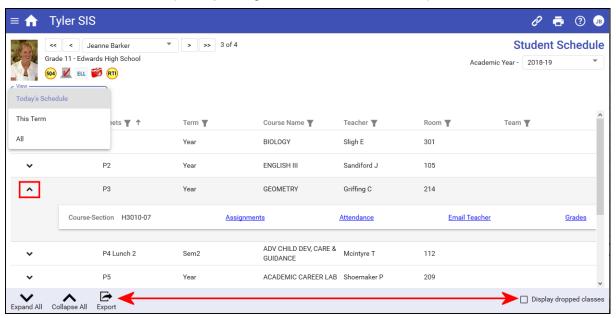


Click the bottom tool bar **Code Legend** to show the explanation for each Absence Code in the data grid; codes may differ by school/district and may differ from those shown below.



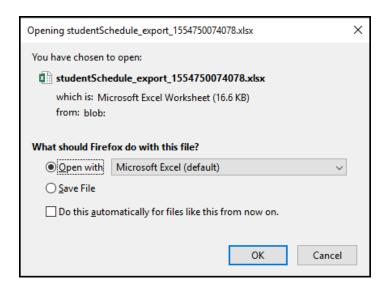
#### Student Schedule

Used to select the student's schedule for a **Today's Schedule**, **This Term**, or **All** (full year). Click the **arrow** icon next to any schedule item to see details including links to Assignments, Attendance, Grades, and Email Teacher (corresponding to tiles on the Home screen).



Click **Display dropped classes** to include previously dropped classes. Click **Export** to send the schedule to a Microsoft Excel sheet.

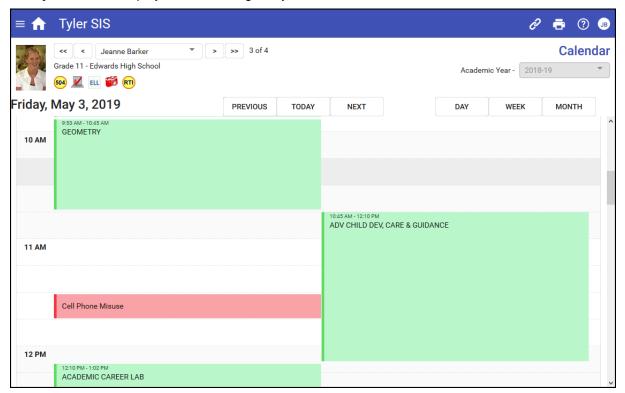






### School LifeCalendar

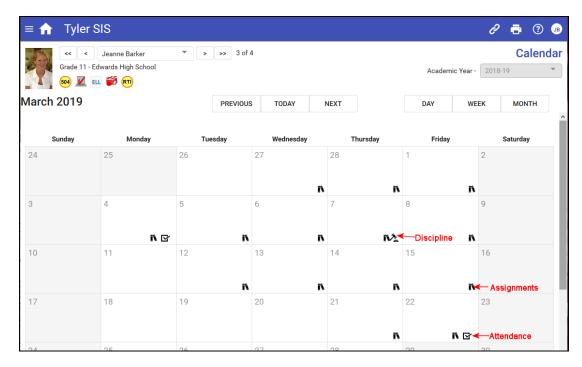
By default, the Calendar displays the current date's entries in a single day view. Click **Previous**, **Today**, or **Next** to display a different single day.



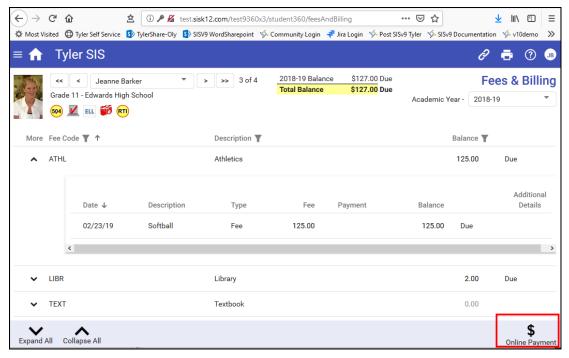
The Day calendar (above) displays the student's scheduled classes, incidents (red), and assignments. Click any entry to access details or links to Assignments, Attendance, Grades, or Email Teacher.

Click **Week** or **Month** for a weekly or monthly calendar. As shown below, a checkbox indicates attendance entries, a gavel indicates behavior events, and books to indicate assignments. Click any day's cell to display details. Dates outside of the currently-selected academic year may be displayed. If displaying the current Week/Month, the current day is highlighted in Green; otherwise, past dates have no highlights.





### Fees & Billing



The Fees & Billing screen displays fee transactions including posted fees, payments, and waivers. At the top of the screen, any current and/or prior year balance shows as the current **Total Balance**.

All columns on this screen are sortable; click a column heading and the grid rows are sorted by that item. In the example above, the Fee Code column has an arrow signifying that this is how the list is currently sorted; click that header to do a secondary sort (A-Z vs Z-A).

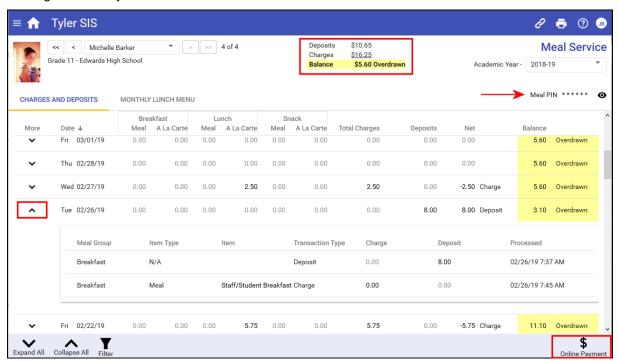
Click the **arrow** icon in the More column to see individual fee and payment transactions.



#### Meal Service

**NOTE**: Listed on the menu with separate items for Meal Service and Monthly Lunch Menu.

The Meal Service screen has two tabs: **Charges and Deposits**, and the **Monthly Lunch Menu**. By default, the Charges and Deposits view is displayed first. At the top of the screen, the student's rollover (start of year) balance if one exists, along with the total of deposits and charges for the student throughout the school year, is followed by current **Balance**. The student's Meal PIN may be viewed by clicking the security icon.



The Charges and Deposits data grid displays daily meal service detail. Each date the student had a meal service transaction displays on the data grid. Click the **arrow** icon in the More column to display additional information about a date. Overdrawn amounts are yellow highlighted.

The **Monthly Lunch Menu** displays what choices students have when they go through the line each day. Click the arrows on each side of the month to view other months.

### Online Lunch Payment

When using it, parents are requested to deposit sufficient funds to cover the next month's lunch expenses. Cash or checks may be sent to the school office, or payments may be made online through the E-funds website.

Parents should monitor the balance in the account through the Parent Portal and are encouraged to deposit funds on a regular basis. If your child(ren)'s lunch account balance reaches zero or below, our system generates an email notifying you to make a payment immediately.

**Cash or Check Payments:** Payments are deposited in an individual student account. If you have more than one child at Richmond you must make separate deposits into each account. One family check



can be written out as long as you indicate on the memo line how much you would like allocated to each child's account. Please make checks payable to "Richmond School".

#### **Electronic Payments:**

You can make an electronic deposit through E-funds via our Richmond School website. The link can be found under the "For Parents" tab, then "Lunch Information" and "Online Account Payments."

If you are new to E-funds, you will be asked for your student's ID number. It is your child's lunch pin number. Please be sure to link all of your children to your account and allocate money for each child.

**Transaction History** shows all online payment transactions for the school year for all students associated with the adult logged in. The invoice number, date/time, parent name, deposit totals, and status appear in the grid. All columns on this screen are sortable; click a column heading and the grid rows are sorted by that item. In the example that follows, the Date/Time column has an arrow signifying that this is how the list is currently sorted. Click that column again to sort most recent first/last. Click the **arrow** icon in the More column to see which specific student accounts were included in the transaction.

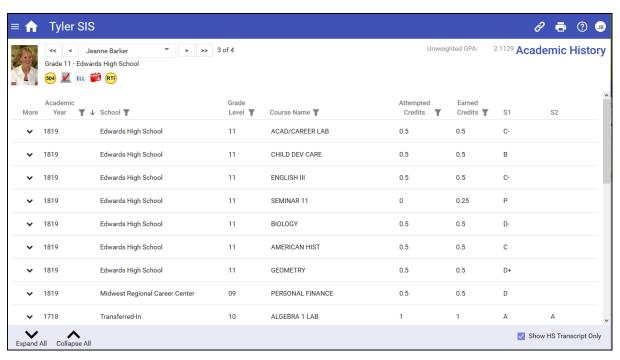
# Student History

#### **Academic History**

The Academic History screen displays the student's past grades. Each row shows information about a course. All columns on this screen are sortable; click a column heading and the grid sorts the records by that item. In the example, the Academic Year column has an arrow signifying that this is how the list is currently sorted; click that header to do a secondary sort that arranges by most recent year first/last.

- Show HS Transcripts Only In the bottom tool bar, uncheck/check to show all course records or
  only those that qualify to appear on transcripts.
- Expand All/Collapse All Arrows Click to show/hide for all courses extra information including the course number, teacher, and, if applicable, the source school for transferred-in grades.



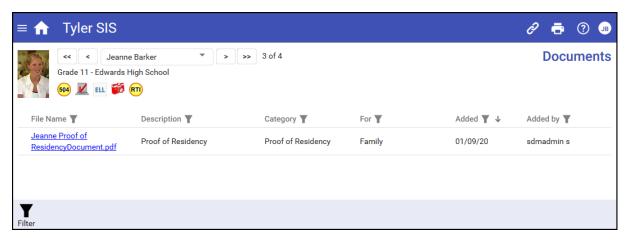


- More Click the arrow icon in the More column to display extra information about the course, including the course number, teacher, and, if applicable, the source school for transferred-in grades.
- Academic Year The year in which the student took the course.
- School Displays the school name for courses taken at the enrolled school, Transferred-In for courses taken at another school, or Credit Recovery for makeup/summer school courses.
- Grade Level Indicates the grade level in which the student was enrolled when they took the course.
- Course Name Name of the course.
- Attempted Credits Reports how many credits the course was worth for each semester.
- Earned Credits Reports how many credits the student actually earned.
- Grading Period/Grade (displayed as S1 and S2 in the example above) The semester for each grade and the grade earned.

#### **Documents**

Tyler SIS can store documents for students and for families. The documents can be used for many purposes, such as proof of residency or sports physicals. The File Name is a link that allows you to download the document and review it. This screen also includes the Description and Category. The **For** column shows if it's for a specific student or for the entire family. Each form also displays with the date it was added and who added it. Note that the bottom tool bar indicates that the list may be filtered.





In addition to the general documents area, several other areas within the 360 support adding documents to records. Documents may be added to records in these areas:

- Special Education
- Programs and Services
- Behavior
- Parent/Student Contact Log
- Homework on Portal

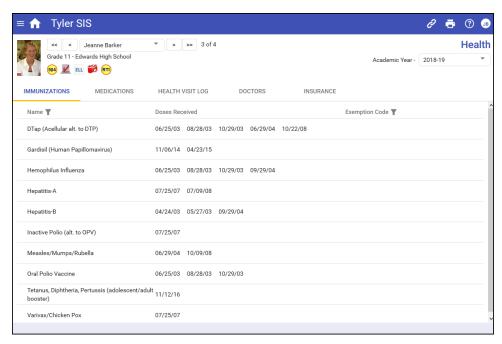
### Student Information

#### Health

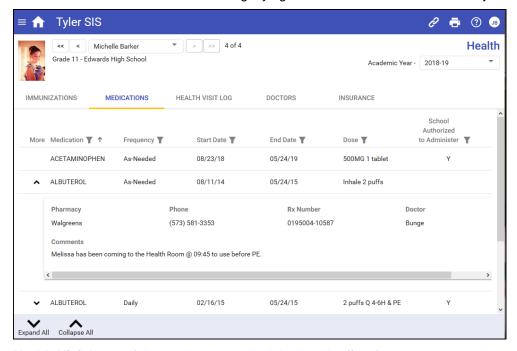
The Health screen shows information about student immunizations, medications, doctors, insurance, and student health visits in the Health Visit Log view. By default, the Immunization tab displays first.

**Immunizations** – All immunizations reported for the student display on the Immunizations tab. The **Doses Received** column shows what dates the student received those immunizations. If the student was exempt for an immunization, that reason code displays in the **Exemption Code** column. All columns on this screen are sortable; click a column heading and the grid rows are sorted by that item.



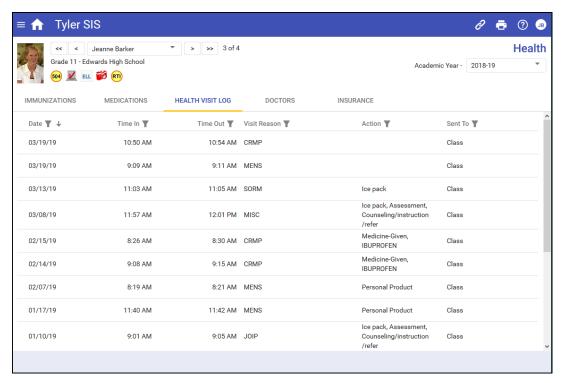


**Medications** – Shows any medications which can be administered to the student. Click the **arrow** icon in the More column to see pharmacy and doctor information, if applicable. All columns on this screen are sortable; click a column heading and the grid rows are sorted by that item. In the example below, the Medication column has an arrow signifying that this is how the list is currently sorted.

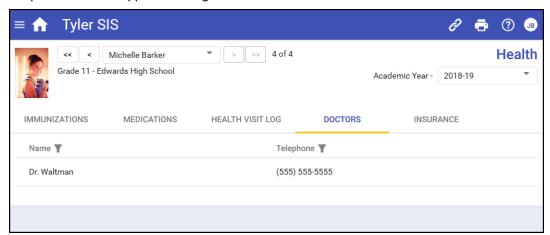


**Health Visit Log** – If the student has visited the health office for any reason, and it was logged into Tyler SIS Student 360 v3, those visits display on the Health Visit Log. The records display in reverse-chronological order by default (most recent first). Click the **Date** column to reverse the order. All columns on this screen are sortable; click a column heading and the grid rows are sorted by that item. The times the student checked in and out, the **Visit Reason** code, **Action**, and **Sent To** display for each record on the grid.





**Doctors** – Doctors associated with the student display on this screen. The doctor's name and telephone number appear in the grid.



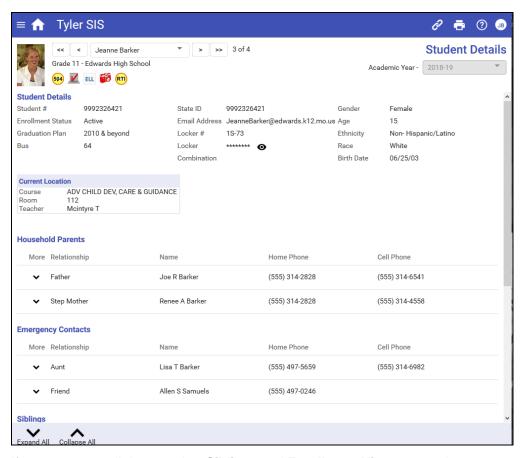
#### **Student Details**

**NOTE**: To update student or contact information, use **Update Household Data** on the menu to submit changes to the school (see page 23).

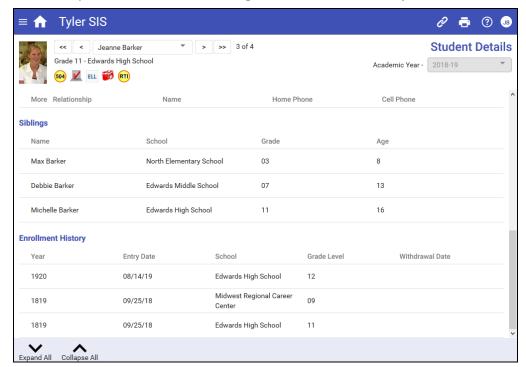
The Student Details shows all demographic and contact information for a student. Note that the **Current Location** area changes throughout the day as the student moves through their schedule. The **Household Parents** and **Emergency Contacts** areas show contact information.

**NOTE**: Emergency Contacts are associated with each student and may differ for students in the same household.





If necessary, scroll down to view Siblings and Enrollment History records.





# **Utilities and Settings**

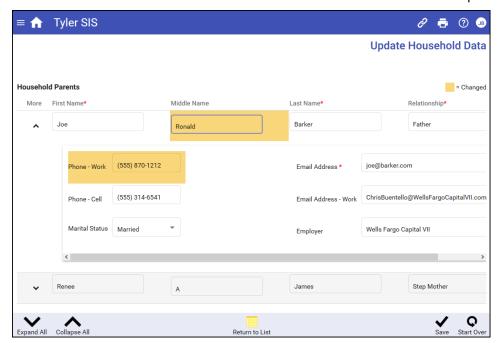
### **Update Household Data**

Rather than call or physically go to the school to update information about your household, submit updated information via the **Update Household Data** screen. These submissions are then accepted by the district, so they may not take effect immediately.



To update information about your household, click the Edit link for the desired form:

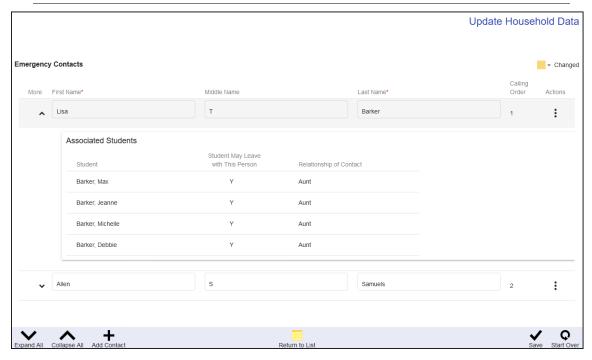
Household Parents – Parents who live in the household and their relationships to each student.





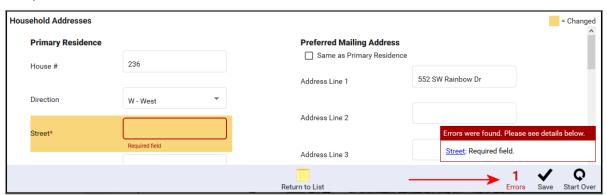
- Household Addresses The address information for the students' household parents.
- Student Information The students' names, birthdates, ethnicity and race information, and other student-specific data.
- **Emergency Contacts** Add or edit emergency contacts for each student. Edit contact data including phone number, calling order (priority), and relationship.

**NOTE**: Emergency Contacts are associated with each student and may differ for students in the same household.



As you work, the data that is changed is highlighted in orange. Click **Save** on the Tool Bar to save your changes. To revert from the changes that you've made on a form, click **Start Over**. Click **Return to List** to go back to the list of editable forms.

Some forms have required fields, which are indicated by an asterisk (\*) next to each one. If you mark a form complete but did not complete a required field, an error appears in the right-hand side of the Tool Bar; click to see what field(s) need to be addressed. Supply the information and click **Save** (or Start Over).





When each forms is Saved it is submitted. The Updated Household Data screen displays a message that the updated data has been submitted and on what date; it indicates that the changes must be approved.

The Update Household Data tile on the Home page turns green and shows Submitted. Once your submission has been processed, the Submitted text changes to Accepted. If for some reason your forms require revision, the school will contact you and the icon will turn red. Simply update the data and re-submit.

The transportation screen shows student routing and bus information. The days, destination, pick-up time and location, drop-off time and location display on the grid.

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